

Bits

Brussels Internet & Telecom Seminars

Brussels
March 15
2016



The protection of digital consumers

Brussels, March 15, 2016, 15:30 - 20:00
Fondation Universitaire Stichting, rue d'Egmont 11, 1000 Brussels

As part of its Digital Single Market Strategy, the European Commission has launched the most important review of EU regulatory framework for digital services of the last 20 years. Consumer protection is at the core of the debate.

The seminar will look at whether the current rules protecting digital consumers are suited to the evolution of the Internet eco-system and which reforms are needed.

Questions raised at the seminar will be:

- Is there a need for additional protection of the consumers in the digital world? And if yes, what are the reasons?
- Is there a need for different rules for various digital services (telecommunications, audio-visual, ecommerce) or should we move towards a horizontal protection for all digital services?
- Are different national rules sustainable? Should we move towards complete harmonisation rules?
- Are the enforcement mechanisms appropriate? Should all Member States move towards the establishment of a national consumer protection authority?
- Do current rules sufficiently take into account insights from behavioural studies?



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15:30 - 16:00

Welcome and coffee

In the Chair:

Alexandre de Streel, Professor, University of Namur and CERRE

16:00 - 16:30

Overview of the current rules

Michèle Ledger, *Head of Practice, Cullen International*

16:30 - 17:30

Assessment of the rules and proposals for reforms

Hervé Jacquemin, *Professor, University of Namur and CRIDS*

Anne-Lise Sibony, *Professor, University of Louvain*

17:30 - 18:00

Coffee Break

18:00 - 18:45

Policy Panel

Vesa Terava, *Head of unit, DG CONNECT, European Commission*

Antonio Mancini, *Senior Official, AGCM*

Filipe Prista Lucas, *Head of the information society issues, ANACOM*

18:45 - 19:30

Stakeholders' panel

Guillermo Beltra, *Head of Legal and Economic Department, BEUC*

Enrique Medina, *Chief Policy Officer, Telefonica*

Lisa Felton, *Head of Consumer Policy, Vodafone*

Cornelia Kutterer, *Director, Microsoft*

19:30 - 19:30

Closing keynote

tbc, *Member of the European Parliament*

19:30

Cocktail Reception



Venue

Fondation Universitaire Stichting
rue d'Egmont 11, 1000 Brussels

www.fondationuniversitaire.be

Fee* and registration

The seminar is a joint event of CRIDS of the University of Namur, CiTiP of the University of Leuven and Cullen International.

Participation fee: € 150 (drinks included).

Free for staff of the EU Institutions and National Permanent Representations to the EU

If more than two persons participate from the same organisation, the other participants pay only € 100. Ph.D. students and former DTIC-students of UNamur benefit from a reduced fee of € 100.

Registration: <http://bits.unamur.be/next-bits-march-2016>

Information: clelia.manes@unamur.be

*Any profit from this event will be used for supporting academic research in ICT regulation at CRIDS <http://www.crids.eu/>